

## **Louth Squash Club Membership**

### **Opening Times**

Monday – Friday 10am – 9pm

Saturday – Sunday 10am – 6pm

(These hours may be subject to change with the discretion of the committee or management)

### **Lights**

The light meter operates with £1.00 coins. The charge for 45 minutes is £4.00. Please ensure you have the correct change as the bar may not be open during the evenings to give change.

### **Membership Rules**

The following rules and regulations of Louth Squash Club (the “Club”) are set forth in the best interests of the Club and its members. Thank you for becoming familiar with these rules and please enjoy your time at Louth Squash Club. These rules are effective immediately and are subject to change, without notice, and to interpretation by Club management.

### **Membership**

1. A membership application form must be completed and approved.
2. Annual fees and charges are subject to change at the discretion of the Club. Members will be given written notification prior to any changes in fees and charges. If a member has prepaid fees prior to this change, the member will be responsible for the difference, if any.
3. The obligation to pay fees and charges is not dependent upon the availability of the Club’s facilities. Repairs, maintenance, safety or special events may require the restriction of use or closing of courts or various areas from time to time. Fees and charges will not be reduced or suspended during the time when such facilities are not available.
4. To use the Club’s facilities, you must be a member in good standing or an invited guest of a member in good standing.
5. Membership privileges may not be loaned to others under any circumstance.

### **Membership Change of Status**

1. A member may change membership status by notifying the Club, in writing, 30 days prior to the proposed change.
2. If a member is upgrading (changing to a higher membership category) there will be a charge amounting to the difference in the current initiation fees between the membership categories, if any. No service fee will be charged for upgrading membership.

3. If a member is **downgrading** (changing to a lower membership category) there will be no refund of the difference in the current initiation fees between the membership categories.
4. Change of membership type is limited to only those plans currently available.
5. A downgrade change of status may be made no more than once in a 12 month period.

### **Termination of Membership**

1. A member may **terminate** membership upon a **60 day written notice** to the Club.
2. The Club reserves the right at any time to suspend or terminate the membership status of any member for failure to comply with Club rules and regulations, non payment of fees and charges, or any conduct determined to be improper or detrimental to the Club or its members. In the event of suspension, the members are still responsible for all fees and charges and any additional charges to their account until their cards are returned.

### **Club Charges**

1. The Office will create you and online account for court reservations and club news. You will receive these details in your Welcome Pack once you have joined.
2. Louth Squash Club accepts cash, check, MasterCard, and Visa as forms of payment. All non-members are required to pay for all activities prior to the event online.
3. The Club may suspend Club use and charging privileges if the Club believes the member's ability to pay such charges may be impaired.
4. Parents or legal guardians are responsible for any charges accumulated by the children within their membership plan.

### **Days of Operation**

1. The Club will be open year round with the exception of possible closings, or reduced hours on the following: Easter Day, Christmas Eve, Christmas Day, Boxing Day, New Year's Eve and New Year's Day. No lessons, programs, clinics, etc. will be held on the above holidays.
2. The Club and Courts may also be closed at certain times during the year for general maintenance, improvements of the facilities or special events. This does not include emergency situations for which the Club may be fully or partially closed.
3. The Club's operating hours are 10.00 a.m. to 9:00 p.m. Monday – Friday & 10am – 6:00pm Saturday & Sunday. Members may access the Club as of 8a.m. each day. Access to the Club ends at 9:00 p.m. and all members and guests must leave the Club by not later than 10:00 p.m. (the alarm system arms automatically).
4. The Club reserves the right to schedule tournaments, exhibitions, parties, promotional programs, rentals, leagues, and other special events, in which case some or all of the Club's facilities may not be available for use by members.

### **Guests**

1. Members may bring guests to the Club to use Club facilities (i.e., the squash court or locker rooms) All guests are the responsibility of the member, and **ALL** guests must be

registered with the Clubhouse. A guest is defined as any person not currently a member of the club (including any family members not currently on a membership).

2. **Anyone not registering a guest, will automatically be assessed a charge of two times the guest fee.**
3. **All Guests must sign a Guest Use Form and Guest Use Agreement (forms are available at the front desk) and the host member must be present during the guest's stay in the Club.**
4. Members are encouraged to bring guests to the Club. However, a particular guest may only utilize the Club facilities as a guest of a member two (2) times within a twelve (12) month period and not more than once in any calendar month. Provisions may be made in advance for out of town guests. Guests who would not otherwise be permitted to use Club facilities under the above rules may obtain day passes by paying the applicable day pass fees. Members are limited to two (2) guests at a time. If you have special circumstances where you wish to have more than two guests, please discuss this with club management in advance for approval.
5. All guests of a member will incur a per guest, per visit fee, which is the responsibility of the member and will be billed to the members Club account. The current fee is £3.50 per guest per day (plus applicable sales tax).
6. Guests have access to the same facilities as the member and must observe all Club rules and regulations.

### **Inclement Weather**

During periods of inclement bad weather the Club hours of operation may be restricted and programs may be cancelled. Contact the Club prior to coming. We will also attempt to communicate our status via social media.

### **Lost Items**

Please check the Lost and Found near the Office or in the changing rooms for any misplaced or forgotten items.

### **Conduct**

1. Members shall conduct themselves and their activities on Club property so as to assist management in maintaining appearance, cleanliness, usefulness and efficiency in club operations. Members should encourage other members to comply with Club rules and policies. *E.g.*, if a member behaves inappropriately during a game, a member may properly choose not to continue play.
2. Members should be mindful of their possessions and belongings and place all squash bags, equipment, coats and jackets in appropriate areas and out of traffic zones and social areas. Please use lockers and/or under benches for street shoes and bags, and coat racks and hooks that are available for storage of coats, jackets, etc.
3. Members shall leave the facility in proper working order, all rubbish in proper bins, and all furniture and supplies back in their proper places. Members shall not abuse or cause damage to the squash courts, equipment or other Club property.

4. No food or drinks are allowed on the courts. No food or drinks, other than water bottles are allowed in the fitness area or locker rooms. No chewing gum allowed in the facility.
5. The Club is a “no smoking” facility. No smoking is allowed anywhere within the facility. There are smoking areas in certain places on the grounds outside.
6. No skateboards, roller skates/rollerblades, scooters, etc. are allowed in the facility.
7. Members should conduct themselves in a manner conducive to a private club environment. Examples of unacceptable behaviour include: using profanity, throwing racquets or equipment, berating Club staff or other members, mis-using or damaging club equipment or property, fighting, etc. Players should be mindful of their surroundings and refrain from using inappropriate language during their time at the Club.
8. No “horse-play” or similar conduct is allowed in the social areas, pro shop or locker room area at any time.
9. No acts of violence or inappropriate behaviour on or off court while at the Club will be tolerated, and will result in the immediate suspension or termination of membership.
10. Non-compliance of any Club rule could result in suspension or termination of membership privileges.
11. The Club is not responsible for injury, lost or stolen property, or damage to personal property. Louth Squash Club assumes no responsibility for the actions of others on its premises.

### **Cell Phone Use**

**Cell phone use is strictly prohibited in locker rooms or rest room areas.** If a member or guest must be on a call, choose a non-sounding device setting (not speaker-phone). Please respect others by keeping conversations at low levels and keeping phone conversations while in the Club to a minimum.

### **Animals**

No cats, dogs, or other animals (with the exception of Guide Dogs or similar animals) will be allowed anywhere on the Club premises at any time.

### **Club Usage by Juniors**

1. Parents must sign Club waiver forms for all children accessing the Club.
- 2.
3. Unless participating in a supervised Club program, clinic or lesson, juniors age 13 and under must be accompanied by an adult or guardian while visiting the Club. An exception will be made for juniors participating in supervised, planned Club programs such as lessons, clinics, team events, and special supervised junior events, but only to the extent of the time limits of those programs.
4. Without exception, parents are solely responsible for supervision and safety of their children when on the Club premises and for their children’s compliance with Club rules and policies. The Club does not currently offer any day care, child care or supervision of children who are not participating in a sanctioned and supervised squash activity as listed above.

5. For safety reasons, all children under the age of 13 must be under the direct supervision of their parent or guardian at all times in the locker room and in the fitness area.
6. Without exception, parents are responsible for any charges made by the junior member or guest.
7. Children over the age of 3 are not permitted in the locker rooms of the opposite gender.

### **Dress Code**

1. Squash – Proper squash apparel must be worn at all times on the courts. Cut-offs, jeans, etc. are unacceptable. No black/dark soled shoes or street shoes are permitted on the courts, for player safety and preservation of court floors. This means that shoes worn outdoors should **never** be worn on the squash court. This is particularly important during the winter months.
2. Lobby and Social Areas: proper attire and shoes must be worn at all times.
3. Members and guests should not dress or change clothing in the social or court areas (other than outer wear & warmup wear). If a shirt change is needed, be mindful of other members and children and please use the locker rooms or restrooms to change clothes.

### **Lockers**

1. A limited number of permanent lockers may be rented on an annual basis. Other lockers will be available on a daily basis at no charge in the locker rooms and on the main level.
2. Daily use lockers may be accessed with a key. If you lose your key lockers can be accessed but only within our Office opening hours.
3. Shoes or other items should not be stored on the top of lockers or outside of lockers. Please place all personal items inside a locker.
4. Daily use lockers will be emptied each night and items will be placed in the Lost and Found bin near the office.

### **Parking**

1. Members and guests may park in the open spaces in the front car park. Members and guests should park in properly designated spaces only. Please be respectful of our neighbours and observe parking signs and restrictions. Members are required to honour "Handicapped Zone Parking" and other restrictions designated by signs.
2. Please do not leave valuables in your car. Members (and not the Club) are solely responsible for any loss or damage to personal property.

### **Squash Rules**

1. Reservation and cancellation policies: All cancellations must be made at least 24 hours prior to the scheduled clinic, event or other program. Participants not giving sufficient notice may be subject to billing for that event Court reservations should be cancelled online if they will not be used. Others may use a reserved court and the reservation will be cancelled if the reserving member has not arrived within 10 minutes of the scheduled reservation start time.

2. If others are waiting to play, please finish court use within 1 hour of reservation or start time for singles and 1 ½ hours for doubles. We encourage players to allow others to “work in” during busy periods.
3. Courts may be used for squash play only and squash specific training only.
4. Only proper equipment may be used. Proper court shoes must be worn at all times. Players are responsible for shoes causing marks to the court floors and will be billed for cleaning of the floors. Old or heavily worn racquet grips can disintegrate and mark the floors. Please be careful of this.
5. Please treat the courts with respect and care at all times. If there is a physical problem with court walls, doors, floors or glass, please call the issue to the attention of Club Staff immediately.
6. Goggles/protective eyewear are **strongly recommended** and are required for all persons under 18 years of age and may be required for sanctioned tournaments. **Non-minor persons choosing not to use goggles do so exclusively at their own risk.**
7. Profanity, throwing racquets or banging them on the walls or floor are not permitted.
8. Squash bags and gear should be placed under benches or out of traffic areas leaving benches and chairs available for seating.

#### **On Court Rules and Sportsmanship:**

1. Always put opponents’ safety first, above all else, and never swing at a ball if there is a chance of hitting an opponent with either racquet or ball.
2. Treat opponents with respect, on and off the court.
3. Call double hits, downs, not ups, faults, out balls and strokes against oneself (whether or not there is a referee).
4. Allow opponents full and clear access to every ball.
5. Ask for lets only when necessary due to safety. Make every effort to continue play of game and play every ball that you feasibly can without risking safety of self or others.
6. Allow opponents ample room to swing for every shot.
7. Do not compromise the ethics of squash (or your own), regardless of an opponent’s behavior.

#### **Video Camera System**

The Club uses a video camera system for site monitoring and security. Live or recorded video feeds are reviewed daily by Club staff. However, the video system is not actively live-monitored at all times. As such, in the event of an emergency or other exigent circumstance, please contact emergency personnel immediately by dialing 999 and do not rely on the video monitoring for personal security.

#### **Misc.**

1. The rules, regulations, and policies contained herein are not exclusive. Other rules and regulations may be posted in and about the facility and shall be binding as if set out herein.
2. Rules are subject to change without notice from Management.